Hillside HEIGHTS
REHABILITATION SUITES

6650 S. SONCY ROAD, AMARILLO, TX 79119
PHONE (806) 457-6700 · FAX (806) 457-6705

WEEKLY UPDATE

10/15/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had fifty-four residents and thirty-nine staff members test positive for COVID-19.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

Also, we are beginning visitation for Essential Caregivers who have been designated by the resident as someone who provides regular care and support to the resident. Each resident may have up to two (2) Essential Caregivers, but only one can visit at a time. Essential Caregiver visits will be limited in time depending on what our facility can safely accommodate. The visits will occur in designated areas which can be outdoors, in the resident's room or in any area of the facility that limits movement through the facility and interaction with other residents. If you have been designated as an Essential Caregiver, we will provide you with more specific procedures to ensure a safe visit with your loved one. If you wish to become an Essential Caregiver, please discuss this with your loved one or his/her legally responsible party and notify the facility.

We must conduct education and training for Essential Caregivers which covers topics such as personal protective equipment, testing requirements, and agreement to follow facility policies. We are planning our first training session for Tuesday, October 20 at 6:00-6:30pm. Space is limited. Each Essential Caregiver must pass our Covid symptom screening, must wear a mask and be socially distanced. The training will take place in the main dining room. Screening will be on the northwest patio of the main dining room. After the training, we will have a sign-up sheet for your future visitation. Complete details will be provided at this meeting. We will have a repeat training session the following Tuesday for those who are unable to make the first one.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 806-433-5924.

Sincerely,

Scott A Franklin, LNFA
Administrator

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REHABILITATION SUITES

6650 S. SONCY ROAD, AMARILLO, TX 79119
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WEEKLY UPDATE

10/23/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had fifty-four residents and thirty-nine staff members test positive for COVID-19. There are no new cases in the past ten days.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

Also, we are beginning visitation for Essential Caregivers who have been designated by the resident as someone who provides regular care and support to the resident. Each resident may have up to two (2) Essential Caregivers, but only one can visit at a time. Essential Caregiver visits will be limited in time depending on what our facility can safely accommodate. The visits will occur in designated areas which can be outdoors, in the resident's room or in any area of the facility that limits movement through the facility and interaction with other residents. If you have been designated as an Essential Caregiver, we will provide you with more specific procedures to ensure a safe visit with your loved one. If you wish to become an Essential Caregiver, please discuss this with your loved one or his/her legally responsible party and notify the facility.

We must conduct education and training for Essential Caregivers which covers topics such as personal protective equipment, testing requirements, and agreement to follow facility policies. We held our first training on October 20. Contact us for additional training dates. Each Essential Caregiver must pass our Covid symptom screening, must wear a mask and be socially distanced.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

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WEEKLY UPDATE

10/8/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had fifty-two residents and thirty-seven staff members test positive for COVID-19. At the moment, we have one positive case in-house.

We are testing residents and staff weekly in accordance with federal and state guidelines.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (806) 457-6700.

Sincerely,

Scott A Franklin, LNFA
Administrator